



Phone: 270-442-0060  
 Toll Free: 800-755-1239  
 Fax: 270-444-6734

Office Hours: Mon-Fri 8AM-5PM  
 Telephone Hours: Mon-Fri 8AM-6PM and Sat 10AM-2PM

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 Paducah KY 42003  
 www.vci.net  
 sales@vci.net

## HAPPY HOLIDAYS!!!

### Holiday Schedule

Thur. Nov 25 Thanksgiving Closed  
 Fri. Nov 26 Open 9am-5pm  
 Fri. Dec 24 Christmas Eve Closed  
 Sat. Dec 25 Christmas Day Closed  
 Fri. Dec 31 New Years Eve Closed  
 Sat. Jan 1 New Years Day Closed

### Tech Corner

If your outgoing email is getting flagged as spam you may want to change the outgoing SMTP server port from port 25 to port 587. If you need help changing this please call VCI Support at 1-800-755-1239.

Please remember to update your antivirus program. Most antivirus software has the automatic update feature. If you currently do not have an antivirus program or you're looking for a new one, Avast Antivirus can be downloaded for free at [www.avast.com](http://www.avast.com)

### VCI Privacy Policy

VCI takes your privacy very serious.

- VCI does not sell your Personal Information to anyone for any purpose.
- Customer information is maintained in our records until it is no longer needed for business, tax, or legal purposes.
- Security controls are implemented to protect Personal Information when stored.
- Companies acting on behalf of VCI are required to protect any Personal Information they may receive in a manner consistent with our Privacy Policy. VCI does not allow them to use such information for any other purpose.

### Updated Phone Numbers

We have recently made some changes to our dialup numbers. Please see below

for an updated list. If you need any help changing a number please call our Tech Dept at 1.800.755.1239 Option 3

Did you know the major internet search engines (Google, Yahoo and Bing) provide information to the public that you can customize? Most business owners don't take advantage of this feature on these search engines.

VCI is offering a service to help you customize the information these major search engines have about your business. You can add or edit the following type of information:

- Business Name
- Business Address
- Business Telephone Number
- Business Website Address
- Business Hours
- Business Description
- Business Category
- Add up to 10 photos
- Menus for restaurants
- Coupons and more

You don't need a web site or even an email address to take advantage of this service.

If you would like more details please call VCI at 270-442-0060 or email [admin@vci.net](mailto:admin@vci.net)



### Internet Access Phone Numbers

Not all access numbers offered by VCI are included in the Local/Wide Area/Extended Calling Service Plans offered by rural or independent phone companies. (examples: West Kentucky Rural, Windstream, Ballard Rural, Salem Telephone). It is the responsibility of the customer to check with their local phone company to find out if there are long distance charges associated with phone calls made to VCI access numbers. **VCI will not be responsible for long distance charges made to ANY phone number.**

<u>Location</u>	<u>56k (K56Flex/V90)</u>	<u>56k (X2/V90)</u>	<u>Telephone Provider</u>
Beaver Dam	347-0011	347-0017	AT&T Only
Benton	410-0011	410-0017	AT&T Only
		527-5508	WKR & Windstream Only
Bowling Green	549-0011	549-0017	AT&T Only
Cadiz	882-0011	882-0017	AT&T Only
Calhoun	371-0011	371-0017	AT&T Only
Central City	808-0011	808-0017	AT&T Only
Clay	419-0011	419-0017	AT&T Only
Clinton	329-0011	329-0017	AT&T Only
Franklin	857-0011	857-0017	AT&T Only
Fulton	346-0011	346-0017	AT&T Only
Guthrie	463-0011	463-0017	AT&T Only
Hardinsburg	732-0011	732-0017	AT&T Only
Hawesville	829-0011	829-0017	AT&T Only
Henderson	624-0011	624-0017	AT&T Only
Hopkinsville	603-0011	603-0017	AT&T Only
Madisonville	409-0011	409-0017	AT&T Only
Marion	464-0011	464-0017	AT&T Only
		965-4393	Salem Telephone Only
Mayfield	416-0011	416-0017	AT&T Only
		247-9567	WKR Only
Morganfield	722-0011	722-0017	AT&T Only
Morgantown	607-0011	607-0017	AT&T Only
Murray	708-0011	708-0017	AT&T Only
		753-6572	WKR Only
Owensboro	581-0011	581-0017	AT&T Only
Paducah	408-0011	408-0017	AT&T Only
		442-9984	BRTC & Windstream Only
Princeton	509-0011	509-0017	AT&T Only
Russellville	420-0011	420-0017	AT&T Only